

MiCARE

MAINTENANCE & SUPPORT PROGRAM

With the new year, Microtec will renew and extend the existing maintenance and service contract with **new services** such as **grading support** and **software updates**.

The new Maintenance and Support Program will provide the **service structure** necessary to assure smooth operation and keep the system up to date as combination of **24/7 service** and grading support, on-site visits and software updates.

While each component can be purchased separately, they work in combination **providing full support**, which ensures that your Microtec solutions deliver the maximum grading performance and value.



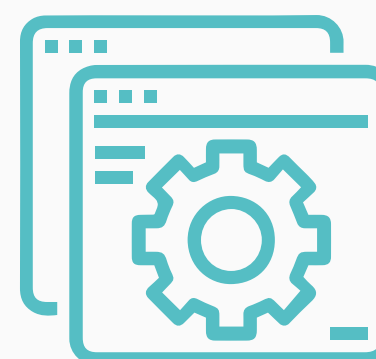
24/7 REMOTE SERVICE AND GRADING SUPPORT

Grading support is now part of the Maintenance and Support program in 2021. This allows to schedule an appointment with a product specialist in order to optimize production, perform remote checks of the system and train operators.



MAINTENANCE & OPTIMIZATION VISITS

Personalized site visits according to customer's needs are the optimal way to maintain the system in top condition, allowing constant high performances and prevent any issue that may cause downtimes.



SYSTEM UPDATES

By taking part in the continued renewal of system updates, Microtec will install on Artificial Intelligence based scanners the latest developments in terms of defect detection and optimization, in order to improve your system constantly.

Please feel free to contact us at after.sales@microtec.eu to discuss together the various options and possibilities and create your personalized program.